

Summary of AQTF or VET Quality Framework audit information

As part of the application process to become a Pre-qualified Supplier under the User Choice 2010 – 2015 program and/or Queensland VET Investment, **Tactile Learning Centre** is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF) or VET Quality Framework.

The User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees. The Queensland VET Investment provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited training to eligible participants to gain their first Certificate III qualification.

The AQTF or VET Quality Framework is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

A VET Quality Framework audit of a registered training organisation reviews evidence of compliance with the requirements of the VET Quality Framework to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

Audit Date: 17 July 2013

Qualifications audited	
Qualification code	Qualification name
AUR20705	Certificate II in Automotive Mechanical
CPC10111	Certificate I in Construction
LMT21107	Certificate II in Footwear Repair
LMT30707	Certificate III in Footwear Production

Audit Outcome			Rectification	
Was non-compliance identified? Yes/No	If 'Yes', non-compliance type Minor, Significant, Critical	Summary of non-compliance	Actions taken to rectify the non-compliance	Has the non-compliance been rectified? Yes/No
Yes	Significant	<p>Assessment materials found to be inconsistent with requirements of training package</p> <ul style="list-style-type: none"> - practical assessment tasks not sufficiently documented - not supported by instructions and assessment criteria to allow consistency in judgments <p>Testamur/Statement of Attainment did not contain correct wording as required by AQF Qualifications Issuance Policy Statement of Results incorrectly included NRT logo</p>	<p>Assessment tools updated to meet requirements of training package Practical tasks documented, along with assessment criteria and assessor instructions</p> <p>Testament, Statement of Attainment and Statement of Results updated to correctly reflect AQF requirements</p>	<p>Yes</p> <p>Yes</p>

Explanatory notes:

- Minor: minimal or no serious adverse impact on students and/or persons affected by the outcomes of the training and assessment services provided
 Significant: serious or potentially serious adverse impact on students and/or persons affected by the outcomes of the training and assessment services provided.
 Critical: an actual or potential critical adverse impact on students and/or persons affected by the outcomes of the training and assessment services provided